

# After the Storm: Detect and Repair Roof Damage

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## HOMEOWNER RESOURCES

# After the Storm: Detect and Repair Roof Damage



Your roof provides essential shelter from the outside world, protecting you and your most valuable belongings from the worst weather. Roofs are designed to weather the elements, but during a severe storm, your home may be damaged by wind, hail, or debris. But this roof damage is not always easy to see.

It's important for homeowners to be able to identify roof damage, so you can quickly restore your home's privacy, safety, and comfort. If left untreated, your home can suffer structural damage.

If you have recently experienced severe weather, you may see your neighbors repairing their roofs, or speaking with insurance adjusters in your area. Learn to spot signs of damage and take action, if needed.

## Table of Contents

- [Stay Safe and Assess Storm Damage](#)
- [Detect Signs of Roof Damage from Hail](#)
- [Check for Signs of Wind Damage](#)
- [Look for Signs of Water Damage](#)
- [Contact Your Insurance and a Find a Roofing Contractor](#)

## Stay Safe and Assess Storm Damage

Before inspecting the exterior of your home for damage, make sure the storm has passed and it is safe to be outside. If you see downed power lines, electrical hazards, or flooding, keep away from the area and immediately call 911.

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Even if the coast is clear, continue to be aware of potential hazards— especially on or near your roof. This is often the most dangerous place for post-storm damage as it can cause structural issues and is out of your line of vision. Check for fallen trees or heavy debris, loose or broken shingles, and ice dams if it's a winter storm.

## Detect Signs of Roof Damage from Hail

**Hail damage** is easy to detect. You will hear hail hitting your roof and windows, and you will see pellets of ice gathering on the ground. Hail damage is also usually easy to see— it can dent your siding or even shatter your windows. Hail can also dent your roof or tear away shingles.

Hail damage usually causes the following damage to your home's roof:

- **Missing Shingles:** Look for gaps in the pattern or pieces of exposed roof. You may also see shingles on the ground near your home.
- **Damaged Shingles:** Check for shingles on your roof that are curled, buckling, dented, or cracked.
- **Build-up in gutters and downspouts** that have collected loose asphalt granules. Flashing and downspouts that are dented, hanging, or missing.



## Check for Signs of Wind Damage

High wind speeds have the potential to knock over trees, shatter windows, and damage roofs. If shingles are blown away, the roof deck or underlayment is left exposed to the elements. This leaves your home even more vulnerable to water damage.

After a heavy windstorm, check on the exterior of your home for the following:

- **Damage depending on your roof type:**
  - **All Shingle Roofs:** Missing, cracked, or curling shingles

- Composition Shingles: Granule buildup in gutters
- Wood Shingles or Shakes: Rotting and mold
- Flat Roofs: Cracks, tears, or surface bubbles/wrinkles
- 
- Damage to roof support or accents:
  - Flashing: Tears or buckling
  - Roofing Cement: Loose or crumbling cement
  - Gutters and Downspout: Rust, rot, or missing and dented sections
  - Chimneys: Loose or crumbling brick

## Look for Signs of Water Damage

Missing or broken shingles from hail and wind damage can be quickly identified, but the effects of water damage can take longer to detect. Untreated water damage and leaks can lead to mold, which can affect your home's foundation and structure.

Here are the most important places to check for signs of flooding, leakage, and general storm damage:

- - - Gutters: Check here for water buildup. If water isn't being redirected properly, it can pool next to your home and create mold and damage to the structure.
    - Ceilings: Check for water spots and yellow, copper, or brown discoloration.
    - Walls: Inspect for signs of cracking, peeling, or bubbling in the paint or wallpaper.
    - Check your attic, basement, and crawl spaces for mold or wood rot and leaks. This can reveal itself as a musty smell, which can occur as soon as 24-48 hours after a storm.
    - Flooring: Look for gaps or curling floorboards, sagging wood that feels soft to the touch, or expansion in wood and laminate floors. Expansion occurs when the materials become waterlogged.
    - Roof: Cracked, curled, or missing shingles.
    - Windows: Look for moisture buildup (fog) between glass panes.



## Contact Your Insurance and Find a Roofing Contractor

If you detect any of the damage above, it's important to contact your homeowners insurance and find a roofing contractor to help stop future damage and repair your home.

### 1. Document the damage

Before you touch anything, take detailed notes and multiple photos of all damage to the area— both interior and exterior. This documentation will be important when you submit your insurance claim.

### 2. Safe-proof potential hazards

Cover or board up any windows with shattered or jagged glass. Next, cordon off any areas that could be a danger.

### 3. Submit your claim

The next step is to report the damages to your insurance company as soon as possible.

Time is of the essence when submitting a claim. Insurance companies have a limit of filing claims within one year of the damage. It is best to contact your insurance company by phone, as well as email.

Document all your contact in a folder to help keep conversations, details, and dates organized. Submit your photo documentation and any receipts you've incurred along the way (for example, proof of your housing if the storm made your home temporarily uninhabitable).

#### **4. Make an appointment with an insurance adjuster**

The insurance company will arrange an appointment for an adjuster to come out to your home and assess the roof damage. It is very important that you get three to four contractor estimates before you meet with the adjuster so that you have a professional benchmark for the project cost. Make sure your appointment with the adjuster will give you enough time to get contractor estimates first.

#### **5. Get in touch with a trusted roofing contractor**

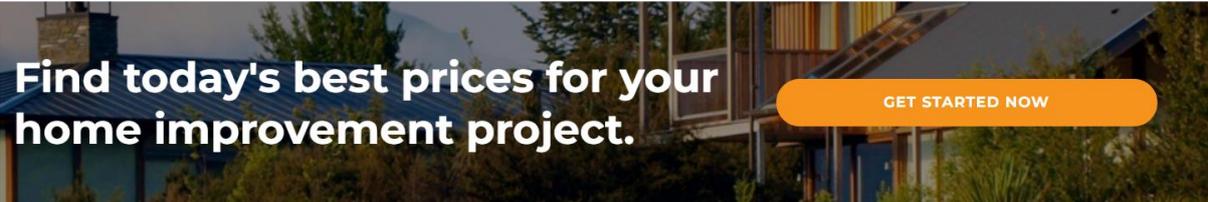
Now it's time to contact a few trusted contractors. They will assess the repair or roof replacement cost and offer complimentary project quotes that you'll give to your claims adjuster at your appointment. Most contractors have experience with storm-damaged homes, so it's wise to ask your contractor to be present to make sure you get a fair assessment.

Modernize now offers homeowners a free digital [Contractor Checklist](#) as a simple step-by-step guide to assist with your windows project. Access the interactive contractor checklist by visiting the Modernize Homeowner Portal (Log in using the link provided in your email) or download it [here](#).

#### **6. Replace or repair**

Depending on the severity of the damage, your contractor will suggest either a roof repair or roof replacement. Any changes in the original estimate should be recorded in writing. The project is finished after it has passed a city inspection and you're satisfied with the completed work to your home's roof.

Already know you have home storm damage? We can help. Receive up to four quotes from reliable [roofing contractors](#) in your area.



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